



IMS TRANSFER OF TICKETS POLICY

The IMS Ticket Office will consider a ticket transfer request from IMS ticket Account Holders only. One individual, identified as the Account Holder, may hold the status of account representative. IMS no longer lists multiple names on an account.

A ticket transfer request must be:

- emailed to the IMS Ticket Office at transferrequest@brickyard.com;
- from the Account Holder or that individual's legal representative (should Account Holder be deceased or incapacitated);
- submitted prior to the renewal period; and
- include the following information:
 - current Account Holder name, address, telephone number, and IMS customer identification number, and
 - proposed new Account Holder name, their relationship to the current Account Holder, and their address, daytime telephone number and email address.

Ticket Transfer Terms:

- Ticket transfer requests are considered on a case-by-case basis and may be granted or denied at the discretion of IMS. Ticket assignments belong to the Indianapolis Motor Speedway, and tickets may not be transferred in a will or identified as business assets.
- Consideration will be given to immediate family members and individuals who have shared tickets for a number of years.
- If a ticket transfer is granted:
 - A new IMS customer identification number will be established for the new Account Holder (unless that individual already has an IMS customer identification number).
 - The ticket assignment is transferred to the account. No other information (e.g., address, payment information, legal identifiers, accumulated seniority, etc.) is transferred.
 - The account will be assessed a \$100.00 administrative fee for the transfer that is payable within 10 business days of the invoice date. Failure to pay the fee will void the ticket transfer and the tickets will revert back to the current Account Holder.
- If a ticket transfer is not granted, the tickets will revert back to the current Account Holder. If the current Account Holder does not transfer the tickets successfully to another party or renew and submit payment for the tickets, the tickets will be returned to the general ticket rotation for reassignment according to our seniority/upgrade process.

Account Holder Name Change

- The Account Holder may update their name due to marriage, divorce, or legal action by submitting the updated information with their reorder form or by emailing the updated information to the IMS Ticket Office at transferrequest@brickyard.com.
- If an Account Holder passes away, the Account Holder name may be changed to that of the surviving spouse by notifying the IMS Ticket Office on the reorder form or via email at tickets@brickyard.com.